Fleet & Industrial Supply Center Norfolk

NAVSUR Supply Chest

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Ready - Resourceful - Responsive!

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NAVSUP Executive Director addresses FISC employees



NAVSUP Executive Director Jeffrey Orner answers a question during his visit to FISC Norfolk

When NAVSUP Executive Director Jeffrey Orner visited FISC Norfolk October 9-10, the NAVSUP transformation was a hot issue that FISC employees wanted to discuss. Since a transformation plan has not yet been finalized, he wasn't able to quell many rumors concerning the realignment. What he could discuss was why the transformation would be taking place.

Orner explained that the Navy budget is \$10 billion short of where it needs to be in order to recapitalize the fleet. He said that reducing the number of ships is not an option. Neither is reducing the number of aircraft, or the num-

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Happy Birthday U. S. Navy

FISC Norfolk Commanding Officer Capt. L. V. Heckelman (center) shared the cake-cutting honors commemorating the Navy's birthday. Joining him were FISC Norfolk's "Old Salt," Capt. Cliff Davis, Cheatham Annex OIC, and GMSN Hayley Willrodt of SMSD. The birthday celebration featured an historical reading by Capt. Heckelman, and the reading of birthday messages from Navy and Defense Department officials.



EEO Committee.... it needs your support



By Sid Etherington Executive Director, FISC Norfolk

What meets faithfully every second Thursday of the month at 10:00, and has been for longer than you and I can remember? The answer - The Equal Employment Opportunity Committee. They have long been the "eyes and ears" of the command. Its "main thing" as stated in its charter is "to assist the commanding officer in affecting employee attitudes, in developing an affirmative action plan, and in making recommendations on program improvements." The committee is a "task oriented" recommending body and functions as a "sound-

ing board" on EEO matters. The essence and power of the committee comes from its membership, you, the concerned and interested employees who volunteer to serve on the committee.

The committee functions best when every work unit (division/department,etc) has an EEO committee member and alternate. When this happens we know we are reaching every employee both geographically and organizationally. When the committee has the appropriate representation we are confident that information and good ideas are moving both vertically and horizontally within the command. There is no target membership number from each department, rather the issue is to have every organizational/ functional group represented formally, that is a permanent member that gives both the committee and the department continuity for the two-year membership period.

The committee does a wonderful job each year with our multicultural programs, our command picnic, and various other community projects. I see many of you at each of these events and know that you join me in thanking the committee members for their great effort in each of these events. The work of this committee has never been more

important than it is now. The committee has been instrumental in helping the command with corporate climate issues and is a vital communication tool. I am writing this column because, at the present time, the membership has dwindled. I am not sure as to the exact cause, so I thought I would let you know how important this committee is to the command, how valued their input is to the command, and how much I personally depend on this committee to take the "pulse" of the workforce. So, for these reasons, I am asking that more of you volunteer to be your department/division EEO committee representative. Simply put, we need more members. There is much work to be done and the committee is most effective when we have permanent members from all over the command. So when you read this, please give serious thought to volunteering to represent your work unit. The only limit to the good work that can be accomplished is the number of hands and feet and eyes and ears on the committee. So please volunteer and increase our ability to "do good work." I hope to see you at the next meeting as one of your departmental reps. When will that be? The second Thursday in November (14th) at 10:00, of course!

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FY 2003 Commander Sea Board Selectees

It is my pleasure to announce that the following Supply Corps officers have been selected by the Supply Corps Commander Sea Board held 30 September-04 October 2002. Commanders in Year Groups 1983 through 1989 who applied were considered for selection under the Sea Board selection process. The FY 03 selectees are:

Joseph Acevedo, CLFNC Bahrain
Dianne A. Archer, FISC Pearl Harbor
Jeffrey R. Baquer, CNSC BUPERS Arlington
James M. Barnard, Professor PG School Monterey
Ronald L. Black, DEFSUPPCEN Richmond
Douglas S. Borrebach, DON SO DEPCOM Washington, D.C.

Karen Fallon, NAS Jacksonville Robert A. Goodman, COMNAVAIRLANT Stuart S. Jones, SUPPLY PM, Norfolk Sidney J. Kim, USJFCOM Michael K. Lucas, NAVICP Philadelphia James E. Marler, USCINCCENT
Patrick O. McCabe, NAVSUP HQ Mechanicsburg
Michael B. McPeak, JNTSTF JCS Arlington
Randall W. Moore, NAVICP Philadelphia
James T. Piburn, COMSUBLANT
Barry R. Smith, CINCLANTFLT
Joseph L. Spruill, ASSTSECNAV RDA
Robert W. Therriault, USSOCOM
David M. Watt, COMNAVAIRPAC
Timothy H. Wilkins, NSSC OP SUPFDWAS Arlington
Jeffery S. Wolfe, NAVSUP HQ Mechanicsburg

My sincere congratulations to our most recent Sea Selects!

J. D. MCCARTHY Rear Admiral, SC, USN

Rear Adm. James S. Allan Named NAVSUP's Vice Commander

Rear Adm. Justin D. McCarthy, SC, USN, Commander, Naval Supply Systems Command has announced that Rear Adm. James S. Allan, SC, USNR, is being recalled to active duty to serve as Vice Commander, Naval Supply Systems Command effective November 1. He will be serving a sixmonth Active Duty for Special Work (ADSW) at NAVSUP Headquarters. His primary mission will be to manage transformation initiatives within the NAVSUP claimancy. As a Supply Corps reserve flag officer, Rear Adm. Allan has been serving as Assistant Deputy Chief of Staff for Logistics, Fleet Supply and Ordnance, U.S. Pa-

cific Fleet, Pearl Harbor, Hawaii, holding additional duty assignments as Commander, Logistics Task Force Pacific, and Commander, Naval Logistics Forces Korea. In addition, Rear Adm. Allan has held a variety of managerial positions with Xerox during his 30-year career.

Capt. Robert Nanney will continue to serve as Chief of Staff for NAVSUP.

Rear Adm. Allan earned his bachelor's degree from Gustavus Adolphus College and a master of business administration specializing in marketing from Indiana University. He received his commission from Officer Candidate School. Rear Adm. Allan served as supply officer aboard USS Rainier (AE 5) and USS Chara (AE 31), and as Staff Supply Officer, Commander Service Squadron 7 during his active duty. In addition he has served in a wide range of Naval Reserve billets, including six Commanding Officer tours as well as numerous staff and operational assignments.

For the latest on what's happening at FISC Norfolk, visit the internal website by typing insidefisc in your web browser.

Personal Property now offers online scheduling

In an effort to improve customer support/satisfaction, Personal Property Office now provides an electronic appointment for scheduling group counseling class via the internet. This program is web-enabled and is available seven days a week, 24 hours a day and is accessible anywhere, even in the convenience of your home as long as you have access to an internet browser. The scheduling program will provide confirmation of your appointment and will send a reminder the day before your scheduled class if you provide a valid email address.

Instructions below will assist you to navigate to the Personal Property page.

To access the scheduling program visit the NAVSUP OneTouch website at www.onetouch.navy.mil.

A Security Alert message will be displayed. Click "Yes" to proceed.

On the Login to OTS, click on the word "Guest".

On the left hand navigation under "SITE INDEX", click on the drop down box, scroll down and select "Personal Property" then click "GO".

Under FISC NORFOLK, click on "Household Goods."

Under the heading "Counseling Class,"

- 1. "How to use scheduling program" provides instruction in the use of the appointment scheduling program.
- 2. "Schedule a class online" will start the program.



Load 'em up, move 'em out

FISC Stevedore Alvin Dawson maneuvers his fork lift to grab another pallet of MREs for loading into a container. Through the combined efforts of FISC and DDNV, more than 50,600 MREs were shipped to Quatar for a Exercise Internal Look '03.

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ber of Sailors who man those ships and aircraft. Therefore, the next available option is to reduce the shore infrastructure

"The secretary of the Navy has said that he's looking for more effectiveness," explained Orner. "If we figure out how to more effectively support our customer, then the cost-savings will come as a natural by-product of becoming more effective."

He said the best way FISC employees could help was to figure out how to make our organizations more effective – how to align better to support your customers. "Figure out what your customers needs are," said Orner. "Stop doing those things that don't directly contribute to fleet readiness or to your customers needs. Become more efficient and more effective at performing those tasks that are important to your customers."

One dramatic example of duplica-

tion of efforts Orner offered was there are currently 47 different databases used for researching CASREPS. At least 10 commands are interested in investing in future versions of these databases. He said the bottom line is there is too much wasteful spending. NAVSUP will contribute whatever savings it can without affecting fleet readiness.

Orner added that nothing is carved in stone. "We're looking at the entire NAVSUP organization," he said, although he did offer some hints at what might be on the horizon. "Certain IT support functions will be consolidated within Naval Supply Information Systems Activity (NAVSISA)," he explained.

Orner also stated that waterfront contracting support will most likely remain on the waterfront. "However, if similar items or services are being contracted for and purchased by several

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Navy Cash makes shipboard cashless transactions easy



DK1(SW) David Yager inserts his Navy Cash card into a card reader in the ship's store aboard USS Porter (DDG 78). Shipboard Sailors can also use their Navy Cash cards in vending machines aboard ship.

The Navy Cash System is a smart card based cash-less transaction system that was developed by JP Morgan Chase for the U.S. Department of Treasury and U.S. Navy. The system allows shipboard personnel to engage in a wide variety of commerce without the need for cash via an advanced smart card based system.

Lomasoft performed system design/ requirements analysis, preliminary design, and detailed design for the core transaction processing components of the shore-side transaction processing infrastructure which supports the Navy Cash system. Lomasoft was also involved in the design and implementation of the ship-based servers which comprise part of the Navy Cash system.

Navy Cash allows crew members to buy virtually anything they need on board ship or ashore with a state-of-the-art wallet-sized, personal financial debit smart card that combines two technologies - a computer chip located on the front of the card and a magnetic stripe located on the back. The chip has an electronic purse (e-purse) for onboard purchases. The mag stripe allows access to a ATMs and MasterCard purchases ashore.

Vending and game machines have been modified to accept the Navy Cash debit card. Point-of-sale devices will be located in any location that accepts cash today (e.g., post office, MWR, ship store). All transactions will be transferred to a shipboard central server, where they will be batched and downloaded daily to Treasury's agent bank, JPMorgan Chase, which will provide reconciliation services for the ship. About 5,000 transactions can be downloaded in about three minutes, about the time for one real-time ATM transaction on a small ship. About 15,000 transactions can be transmitted in 30 seconds on a carrier.

An additional benefit of Navy Cash is a reduction in labor-intensive cash handling costs and fiduciary risk associated with handling money. When deployed, cash circulation is about \$60,000 on a small ship and \$2 million on a carrier. Hundreds of pounds of coins are collected from vending machines, lugged up and down ladder wells, sorted, counted, safeguarded, and a portion is lugged back again and put into change machines. Average monthly consumption of soda alone on board an aircraft carrier is over 250,000 cans. At 50 cents per soda, too many coins and too much unnecessary work are generated.

Navy Cash cashless ATM devices will be installed in various locations on the ship. By inserting the Navy Cash card in the cashless ATM and following the directions on the screen, funds can be transferred to and from the Navy Cash account (mag stripe), e-purse (chip), and personal bank account as needed. Card users will not pay fees for cashless ATM transactions but may pay fees normally charged by banking institutions when they use cards in commercial ATMs ashore.

FS&WRB donates supplies to Oceanaire Elementary School



Sheila English, FISC Norfolk Executive Director Sid Etherington, Ellen Bondoc, and Larry Ellis display some of the school supplies that were donated by FISC employees for Oceanaire Elementary School. The supplies were collected over the course of several weeks. They were then sorted and packaged by FISC Welfare, Recreation and Food Service Committee members for distribution to the students. Oceanaire Elementary School has been FISC Norfolk's "adopted" school for more than ten years.

State Dept. issues worldwide warning for Americans to remain cautious at home and when travelling abroad

This Worldwide Caution Public Announcement supersedes the Worldwide Caution Public Announcement dated September 9, 2002. In light of the recent audio tape attributed to Usama bin Laden and other reports of threats to American interests, this Worldwide Caution is being issued to alert Americans to the need to remain vigilant and to remind them of the continuing threat of terrorist actions that may target civilians. This Worldwide Caution expires on April 8, 2003.

The U.S. Government continues to receive credible indications that extremist groups and individuals are planning additional terrorist actions against U.S. interests. Such actions may include, but are not limited to, suicide operations. Because security and security awareness have been elevated within the U.S, the terrorists may target U.S. interests overseas. We remind American citizens to remain vigilant with regard to their personal security and to exercise caution.

Terrorist groups do not distinguish between official and civilian targets. Attacks on places of worship and schools, and the murders of private American citizens, demonstrate that as security is increased at official U.S. facilities, terrorists and their sympathizers will seek softer targets. These may include facilities where Americans are generally known to congregate or visit, such as clubs, restaurants, places of

worship, schools or outdoor recreation events. Americans should increase their security awareness when they are at such locations, avoid them, or switch to other locations where Americans in large numbers generally do not congregate. American citizens may be targeted for kidnapping or assassination.

U.S. Government facilities worldwide remain at a heightened state of alert. These facilities may temporarily close or suspend public services from time to time to review their security posture and ensure its adequacy. In those instances, U.S. Embassies and Consulates will make every effort to provide emergency services to American citizens. Americans are urged to monitor the local news and maintain contact with the nearest American Embassy or Consulate.

As the Department continues to develop information on any potential security threats to Americans overseas, it shares credible threat information through its Consular Information Program documents, available on the Internet at http://travel.state.gov. In addition to information on the Internet, U.S. travelers can hear recorded information by calling the Department of State in Washington, D.C. at 202-647-5225 from their touch-tone telephone, or receive information by automated telefax by dialing 202-647-3000 from their fax machine.



Getting to know you

Military and civilian members from Naval Supply Information Systems Activity (NAVSISA) enjoy the view from the roof of Building W-143. The 27 active-duty and civilian employees visited FISC Norfolkas part of a three-day visit to Norfolk-area commands. Besides sightseeing from the roof, the visitors received a FISC briefing, a DDNV briefing, and enjoyed lunch in the cafeteria. Standing left to right (front row) are Vickie Hardy, Lt. Karen Cooper, Elaine Witmer, Lois Osterman, Maryann Demagall, Kathy Read, Ginny Coleman, and Janice Gamble. (Second row) Khoa Doan, Jim Wable, Kraig Artz, Brenda Kelly, Suzanne Mc Afee, Donna Kennedy, Colette Smedley, Patty Catlin. (Third row) Brian Pontius, Tami Hopkins, Brian Laird, Randy Brunstetter, George Enney, Steve Edgren, John Huling, Ed Sabo, and Bob Sprenkle.

News Briefs

2002 Holiday Season Mailing Dates Announced

The Naval Supply Systems Command's (NAVSUP) Postal Policy Division, in cooperation with the U. S. Postal Service and military postal officials from all of the services, notes that it's not too early to mail your 2002 Christmas cards and packages to and from military addresses overseas. In fact, everyone is encouraged to beat the last minute rush and bring holiday mail and packages to the nearest U.S. Post Office or APO/FPO military post office by the suggested dates listed below.

For military mail addressed to APO and FPO addresses, the mailing dates are:

Space available—Nov. 27
Parcel airlift—Dec. 4

Air letters, air cards and priority mail—Dec. 11

For military mail from APO and FPO addresses, the mailing dates are:

Space available—Nov. 20

Parcel airlift—Dec. 4

Priority mail, first-class air letters and air cards—Dec. 11

Express mail—Dec. 18

Government Travel Charge Card tips.

Here are guidelines to ensure your GTCC remains a tool to help you contribute to your unit's mission readiness.

- Use your GTCC only while on official reimbursable travel orders and only for official travel-related expenses.
- Keep GTCC expenditures within reimbursable levels and avoid excessive ATM cash withdrawals.

- Use the Split Disbursement Option on your travel claim.
- Submit your travel claim within five days after you conclude your official travel.
- If necessary, follow up on the status of your travel claim 10 to 15 days after submission.
- Pay your GTCC bill on time, before it is due.
- Avoid delinquency. There are negative consequences to GTCC delinquency, such as loss of card privileges, salary offset, bad credit, and administrative or disciplinary actions including adverse comments or lowered marks on FITREPs or EVALs.

The Travel Card is a great tool. Use it to succeed. More about GTCC use and policies is available from your Activity Program Coordinator.

Bravo Zulu



Cmdr. Genaro Beltran (center) was all smiles when he was promoted from Lt. Cmdr. recently. Assisting in removing his Lt. Cmdr shoulder boards were Cmdr. Steve Gill (left) and Cmdr. Beltran's wife Celeste. Cmdr. Beltran was assigned to FISC Norfolk when he became an ensign. Having his promotion ceremony at FISC Norfolk brought him back to where his career as an officer began. He is currently assigned with the SPAWAR Project Management Office in San Diego.

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different contracting shops not taking advantage of the buying power that we have, then those types of contracting functions are very likely to move to some type of a central contracting organization," said Orner.

He was emphatic about how critically important the FISCs are to NAVSUP and to logistics. "You are the eyes and ears of the Navy logistics establishment on the waterfront, and you will continue to be after transformation," he assured FISC Norfolk employees. "FISCs will be organized under a lead FISC under a flag officer, in an attempt to make all of the FISCs more efficient operations." He explained that FISC San Diego is being considered as the lead FISC because there is no NAVSUP flag officer anywhere on the west coast. With two type commanders in San Diego (COMNAVAIRPAC/COMNAVSURFPAC), NAVSUP feels it is critical to have a NAVSUP flag presence in San Diego.

"I wish I could be definitive about what the blueprint is, but I can't, because it's a work in progress," explained Orner. He added that transformation is not about reducing the work force – it's about saving money. "No personnel reduction goals have been set," he said. "The goal is to achieve a savings of 15-25 % any way we can. Hopefully this won't involve affecting the workforce is a dramatic way."

A NAVSUP transformation plan should be announced in mid-late November.



PC3(SW) Laqueta Gault is congratulated by FISC Norfolk Commanding Officer Capt. L. V. Heckelman after he presented her with a letter of commendation from Commander, Submarine Group EIGHT. Gault was previously assigned to USS Emory S. Land (AS 39), where she provided customer service to 1,200 crewmembers and 150 visiting submarines and ships.



MA2(SW) Antoine Smith (right) is congratulated by PCC(SW/AW) William Myles after his reenlistment. Smith was previously a postal clerk assigned to the Regional Navy Mail Center in Norfolk. He has since attended the master-at-arms "A" school, and is now a rated master-at-arms.

